

**SYSTEM AND METHOD FOR SINGLE ACTIONS RETURNS OF  
REMOTELY PURCHASED MERCHANDISE**

ABSTRACT OF THE DISCLOSURE

A system and method for performing single-action returns of remotely purchased merchandise is provided. The system preferably includes at least one server and at least one client coupled via a network. The server is preferably operable to identify the user of the client system and retrieve a transaction listing for the identified user. The client system preferably displays the transaction listing to the user and allows the user to perform a single action to select transactions and/or merchandise for returns processing. In response to the single action performed, the server system preferably initiates and completes a returns process based upon stored user preferences for such returns. The returns process can include returning merchandise to the retailer from which it was purchased, auctioning the unwanted merchandise, notifying a shipping agent of the return as well as other return procedures.